

WS-026076A-09-0257



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ORIGINAL**ARIZONA CORPORATION COMMISSION****UTILITY COMPLAINT FORM**47
60Investigator: Al AmezcuaPhone:Fax:Priority: Respond Within Five DaysOpinion No. 2010 - 84919Date: 2/10/2010Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Arizona Corporation Commission

DOCKETED

FEB 16 2010

Complaint By: First: TomLast: RogersAccount Name: Tom and Karen RogersHome:

DOCKETED BY

Street:Work: (000) 000-0000City: n/aCBR:State: AZ Zip: 00000is: E-MailUtility Company: Liberty Water-Rio Rico Utilities Inc.Division: WaterContact Name: Linda ByrdContact Phone:**Nature of Complaint:**

2/10/10 We are opposed to RRUI request for a 111% rate increase. With the current financial picture, doubling water bills would negatively impact the economy of not only Rio Rico, but Santa Cruz County too. We are on a fixed income, with no COLA, and just had our health insurance premiums go up approximately \$200 per month. Having our water bill double would be a major hit on our meager budget.

When RRUI was recently purchased, the purchaser surely did their due diligence and was well aware of the RRUI's financial picture. In addition, was owners of other water providers, Liberty Water should have been well aware of the governmental requirements to provide potable water and if RRUI met them. We feel that Liberty is attempting to have the customer pay for their business mistakes.

Holding all future hearings in the Rio Rico area will provide representation of all affect parties and is a must. There is opportunity to negotiate and arrive at amicable solutions

Please listen to the customers and allow everyone to be heard before a decision is reached

End of Complaint

Utilities' Response:**Investigator's Comments and Disposition:**

2/10/10 Comments noted and docketed for the record. CLOSED.

End of Comments

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

2010 FEB 16 P 3:51

RECEIVED

Date Completed: 2/10/2010Opinion No. 2010 - 84919

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